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Health and Human  
Services

# **Statewide Medicaid Managed Care Advisory Committee (SMMCAC) Recommendation Response**

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***Haley Turner, Associate Commissioner***

**Intellectual and Developmental Disability and  
Behavioral Health Services**

# Recommendation

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## **IDD-BHS received the following SMMCAC recommendation on May 11, 2021:**

- Recommend that effective March 1, 2022, HHSC improve coordination between MCOs and FFS Case Management programs, reduce duplication of terminology, and minimize confusion for all stakeholders by replacing the term “Service Coordination” with the term “Case Management” or more person-centered terminology in Medicaid FFS Case Management programs that use the term “Service Coordination.”



# Response to Recommendation

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**IDD-BHS received the recommendation and made the following action plan:**

- **May 2021:** Identify which programs within IDD services use the term “service coordination.”
- **June 2021:** Begin environmental scan of use of the term “service coordination.”
- **July 2021:** Finish and summarize results of environmental scan.
- **August 2021:** Briefing with IDDBH leadership.



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# Environmental Scan

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**Scanned 81 documents that involve utilizing the term “service coordination.”**

- Those documents included the following:
  - Handbooks, forms, brochures, and guides
  - Texas Administrative Code (TAC)
  - Medicaid State Plan
  - Texas Health and Safety Code (THSC)
  - Training material (online and live)
  - Online data systems and warehouses
  - IDD Performance Contract and Medicaid Provider Agreements



# Environmental Scan Results

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**In order to be responsive to the recommendation, the following projects were identified:**

- **Ten rule projects would need to be initiated.**
  - 12 to 18 months to complete.
- **Two statutory initiatives would be required.**
  - Will need to be pursued during the 2023 legislative session.
- **One state plan amendment would be required.**
  - Timeline TBD.



# Environmental Scan Results (cont.)

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**In order to be responsive to the recommendation, the following projects were identified:**

- **78 contract amendments would be required.**
  - Typical contract amendments take 8 to 10 months.
- **All other material will require edits to documents and webpages.**
- **Information Technology change requests will be necessary for data systems and warehouses.**



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# Thank You

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**Questions:**

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